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**From:** O'Brien, Elisabeth (DPH)  
**Sent:** Friday, April 04, 2008 10:35 AM  
**To:** Salemi, Charles (DPH); Lawler, Michael (DPH); Medina, Nicole (DPH); Renczkowski, Daniel (DPH); Piro, Peter (DPH); Frasca, Daniela (DPH); Khan, Annie (DPH); Glazer, Lisa (DPH); Corbett, Kate (DPH); Saunders, Della (DPH); Gao, Xiu (DPH); Phillips, Gloria (DPH); Sprague, Shirley (DPH)  
**Cc:** Nassif, Julianne (DPH)  
**Subject:** Performance recognition program

Several months ago Annie and I were talking about how hard Norma works and how she integrates what is full time work for many into a part time schedule. Having Norma on our floor has been such a benefit to us as she is always reliable and does such an outstanding job. This is all in addition to her taking an interest in all of our lives and providing us with a more positive work environment daily.

We would like to fill out the nomination form for the Massachusetts Performance Recognition Program and would welcome input as to how to distinguish her from most state employees. Take a look at the form when you get a chance and let me know what you think.

Thanks, Betsy